



## About SyAcc Systems Inc.

To achieve success in today's highly challenging business practices organizations are required to innovate, develop and deliver top notched products and quality services; to address these complex needs of growing business, the business arena is constantly changing and evolving continuously. SyAcc has the required total solution to help organizations to accelerate what they do the best.

Founded in 1991, SyAcc Systems spear heads a development and consulting portfolio based in the Greater Toronto Area. SyAcc provides robust suite of solutions including financial, distribution and manufacturing, a unifying technology developed with oracle database systems. For over twenty years SyAcc has provided integrated business solutions, hardware requirements and various other related services, including EDI (electronic data transfer), radio frequency scanning systems, system consulting, project management, data conversion, specialized programming and network implementation.

## SyAcc Mission

"It is our commitment to deliver the most advanced and integrated solution within desired time lines, along with providing guidance towards the smoothest migration path for the new system and the adoption of new technologies. This has provided SyAcc the opportunity of building and maintaining longer lasting relationships with its clientele over the period of two decades." On the surface a simple statement but embedded is the idea of dedication, a keen sense of the future and a deep understanding of your business needs.

## SyAcc Ability

**Customer Commitment:** We at SyAcc want to help ensure your company's success and growth. We do this by maintaining complete control of your business system software and its development.

**Scalability:** Our business software is modular based which allows your business to use what is currently needed, while allowing scalability should your business needs grow.

**Partners:** Our strategic application partners are ORACLE, Compaq and Crystal Decisions. We also offer and integrate database products in the Oracle, Progress and Microsoft environments.

**Integration:** Truly integrated business software is the key to any successful business system and is the cornerstone of SyAcc's business modules.

**Expertise:** Our staff boasts experts in accounting, manufacturing processes, distribution and service related activities.

**Ongoing Innovation:** Our research and development department allows us to create new products and integrate the latest technological developments into our current suite of applications and hardware.

**Single Vendor Responsibility:** We provide you with the advantage of knowing you have all bases covered; if there is a system problem, you have one party to call which enables you to concentrate doing what you do best, i.e. retailing.

**Ease of Migration:** Our Hardware, Consulting and Education divisions provide clients with a complete and effective migration to the new business system.

**Efficiency:** Our ability to rapidly develop and maintain reliable production code enables us to provide the most comprehensive and cost efficient solutions.

# Customization



Customised SyAcc business system will allow you to capitalize on these various opportunities and insure that your information handling keeps pace with future advancement within the industry.

## Our Belief

Built-in flexibility in the software is crucial to our clients. Our experience indicates that while customers within the same industry may have the same eventual goals, the means by which they achieve those specific goals vary, in some cases dramatically. Only you know your business and the methods of information handling, data entry, processing, etc. that are most beneficial to your success. Our suite of business software modules have been specifically designed to accommodate your particular needs and requirements.

## Our Software

Running under the ORACLE RDBMS, the SyAcc Business Solutions software is representative of what the new object-oriented programming has to offer. It delivers the high-level functionality and low-level control required to build and maintain complex applications. It provides an environment in which our developers use substantially fewer lines of code in preparing customized application segments thereby offering a cost effective scenario to our clients.

## Our Guarantee

The software in its entirety has been developed and written by our own developers at our development offices in Mississauga, Ontario. Thus you are guaranteed customization that is both effective and seamlessly integrated into the standard product, not 'patch work code' that seems to be offered extensively within the industry and is the cause of poor performance and maintenance nightmares.

## Our Expertise

Our staff of developers have field experience in manufacturing, accounting and distribution allowing a useful perspective in developing your customization. This dedicated team of program analysts designs, tests and installs all customization. The customization is performed in a timely and expedient fashion and planned in conjunction with your needs and time frame. It is always tested prior to being transferred over to the live system.

# Hardware



Your customised SyAcc business system will allow you to capitalize on these various opportunities and insure that your information handling keeps pace with future advancement within the industry.

SyAcc systems is a total solution based organisation. We supply the finest in business software as well as consultative services and hardware platforms to insure effective and efficient results.

## Your Hardware Needs

Whether you require a small or large-scale hardware configuration, our technical services will guarantee top of the line hardware, installed and configured as per your requirements. Whether you require client server platforms, LAN's, WAN's, internet connectivity, frame relay or TCP/IP networks, you will be offered an extensive selection of machines and peripherals, at competitive prices.

## Your Installation Requirements

During the planning stages our technicians will evaluate your site for the most desirable hardware configuration. We will completely install the processors and peripherals, run the complete cabling including B/X punch-downs; set-up automated back-up systems, fault tolerance, power recovery, etc.

## Your Technical Support

SyAcc Systems is truly your one-stop shopping connection. We have both hardware and software experts available to answer your calls. You will get the answer to your problem regardless of whether it's the hardware, software or a combination of both. **WE GUARANTEE IT!**

# Projects



Your customised SyAcc business system will allow you to capitalize on these various opportunities and insure that your information handling keeps pace with future advancement within the industry.

We treat each new account as a project. Once the contract is signed a project leader is assigned to manage the process from beginning to end, to ensure that the PROJECT is installed smoothly and in a timely manner.

This includes such duties as:

Outlining an implementation plan with the client to work out a timetable for completion.

Managing the overall project with regular meetings to make sure the timetable is met.

Doing a detailed business process analysis in order to marry the business to the software system.

- By utilizing this approach and working hand in hand with the client, we avoid the "horror" stories of poor installations that do not work properly. We have an excellent track record. References are available upon request.
- Determining data conversion requirements and document design (invoices, purchase orders, etc)
- Scheduling and managing the installation of the hardware and training.
- Working out the specifications of any customization required as well as managing the programming changes from inception to installation on the client site.

# Web-Integration



Easily synchronize data between your web site and your SyAcc including SO, PO, INV and more. SyAcc can create a custom configuration to meet your requirements.

Synchronizing online catalogues with SyAcc

- SyAcc pulls product data directly from the ERP module. So, when your products or prices change in SyAcc, it automatically updates your online catalogue and customer price lists.

Making catalogues visible to select audiences

- Select who has access to your online product catalogues – sales reps, vendors, customers, etc.

Showing specific pricing post log-in

- Allow customers to see pricing specific to them, including discounts. If they place an order, they can place it directly into SyAcc.

Having customers enter orders into SyAcc via the web

- If a customer purchases something online without an account, they will be shown the base price. However, if they have an account and they are entitled to special pricing, they will get the special price.

Accessing your online store from any web-enabled device

- Offsite employees can update, view data and access SyAcc modules using their laptop, smart phone or Blackberry!

Setting up accounts and modifying profiles online

- New prospective customer can create an online Account, which can be automatically synced with SyAcc Systems.

SAVE TIME & MONEY

Avoid rekeying of accounting data Prevent mistakes

- Keep web info & prices current
- Automate processes
- Immediate customer service



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