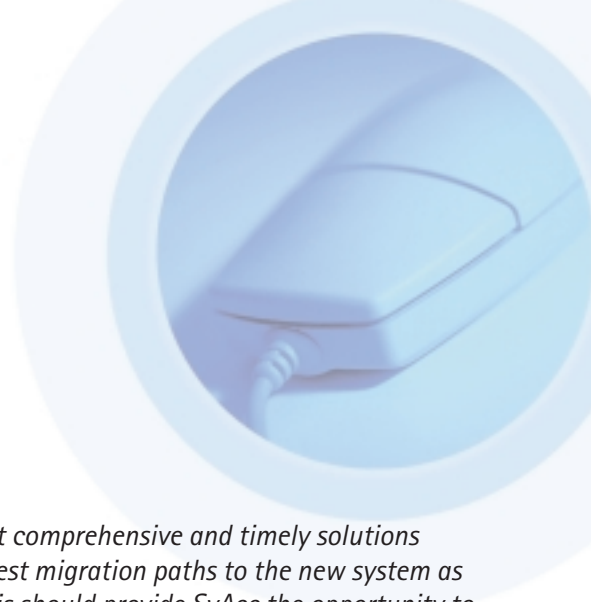


THE COMPANY

FOUNDED IN JANUARY 1989,
SYACC SYSTEMS IS A SOFTWARE
DEVELOPMENT COMPANY
LOCATED IN MISSISSAUGA,
ONTARIO. FOR OVER ELEVEN
YEARS, WE HAVE PROVIDED
INTEGRATED BUSINESS
SOFTWARE, HARDWARE AND A
VARIETY OF OTHER SERVICES
SUCH AS, EDI (ELECTRONIC DATA
TRANSFER), RADIO FREQUENCY
SCANNING SYSTEMS, SYSTEM
LOGISTICAL CONSULTING,
PROJECT MANAGEMENT, DATA
CONVERSION, SPECIALIZED
PROGRAMMING AND NETWORK
IMPLEMENTATION. TODAY SYACC
PROVIDES SOLUTIONS AND
SERVICES TO ONTARIO, QUEBEC,
EASTERN AND THE
MID-WESTERN UNITED STATES.



Mission Statement

"It is our intent to offer the most comprehensive and timely solutions possible; to orchestrate the easiest migration paths to the new system as well as to new technologies. This should provide SyAcc the opportunity to build and maintain long lasting relationships with its client base."

On the surface a simple statement but embedded is the idea of dedication, a keen sense of the future and a deep understanding of business needs and limitations.

Commitment

To ensure success of the company's mission and direction, we maintain complete control of the business system software, its development and support.

R&D

Our research and development department allows us to create new products and integrate the latest technological developments into our current suite of applications and hardware.

Partners

Our strategic application partners are ORACLE, Compaq and Crystal Decisions. We also offer and integrate database products in the Oracle, Progress and Microsoft environments.

Integration

Truly integrated business software is the key to any successful business system and is the cornerstone of the SyAcc Business Modules.

Efficiency

Our ability to rapidly develop and maintain reliable production code enables us to provide the most comprehensive and cost efficient solutions.

Convenience

Our Hardware, Consulting and Education divisions provide clients with a complete and effective migration to the new business system. They benefit from 'single vendor responsibility' for hardware, software, installation, training, consulting and support.

Resources

Each member of the SyAcc staff has been selected for their prowess in the field of computers and/or program development. Our staff also boasts experts in accounting, manufacturing processes, distribution and service related activities.

THE SYACC BUSINESS SOLUTION TAKES ADVANTAGE OF THE LATEST IN WINDOWS TECHNOLOGY AND TOOLS, INTEGRATING FULL ON-LINE HELP INCLUDING PROCEDURAL PROCESSING TIPS. THE DOCUMENTATION FOLLOWS THE WINDOWS 2000 STANDARDS.

Security can be set up for menus, reports, inquiries, forms, individual fields and classifications.

Full auditing features are available for all transactions and many file maintenances. Registers may be re-printed even after they have been posted.

Extensive capabilities for user configurable reporting, lookups, inquiries, formatting screen layouts, field labeling, transaction types, processing rules and a host of other modifiable features.

Multi-Company, multi-divisional, multi-currency.

Pictures and signatures can be stored directly in the database for use on documents and screen displays.

User defined fields for many tables in the system such as parts, customers and suppliers.

Full integration with Crystal Reports allowing users to produce their own modified versions of SyAcc's standard reports as well as their own custom reports, which can be fully integrated into the SyAcc environment.

The ability to do task scheduling such as running reports at specified times and grouping series of reports together for purposes of month end reporting, financials, etc.

The Faxing system is fully integrated into the various SyAcc Applications and provides a "slick" interface to the outside world. All documents may be faxed, e-mailed and/or printed. In addition, any other windows application can use the SyAcc faxing module.

The SyAcc system uses your personal windows profile for e-mail and includes many hooks into Microsoft Outlook.



DISCOVER OUR FEATURE-RICH AUTOMATED SOLUTION FOR TODAY'S DISTRIBUTION:

- Fully integrated inventory
- Serial number tracking
- Lot tracking
- Bin Control
- User configurable inventory tracking such as sizing, styles, etc
- Standard, average, exact, LIFO and FIFO costing methods
- Up to 25 alpha-numeric characters for part numbers
- Large part descriptions and multiple descriptions such as inventory, sale, purchase, customer and supplier
- Supports unlimited units of measure and allows for different UOM tracking for quantities, costs, prices, weights and cubes
- Bar code labeling and scanning support
- Quarantine inventory processing
- Includes branch requests, quotations and purchase requisitions
- Certificate of Analysis module allows users to track C of A's by lot number either through scanning of documents or through the use of user defined templates. This information can be attached to any documents produced
- Blanket order processing with unlimited blanket releases
- Linking of sales orders to purchase orders and vice versa
- On hold and credit check processing for sales orders and invoices
- Shipping system processing with ability to print multiple documents for each shipment such as packing slips, bills of lading, certificates of compliance/origin, customs documents etc.
- Extensive pricing, commission, purchase costing and messaging options
- Automated purchasing
- Comprehensive landed cost processing
- Harmonized codes

AS YOUR BUSINESS EVOLVES AND FUTURE OPPORTUNITIES PRESENT THEMSELVES, YOUR CUSTOMIZED SYACC BUSINESS SYSTEM WILL ALLOW YOU TO CAPITALIZE ON THESE VARIOUS OPPORTUNITIES AND INSURE THAT YOUR INFORMATION HANDLING KEEPS PACE WITH FUTURE ADVANCEMENTS WITHIN THE INDUSTRY.

Our Belief

Built-in flexibility in the software is crucial to our clients. Our experience indicates that while customers within the same industry may have the same eventual goals, the means by which they achieve those specific goals vary, in some cases dramatically. Only you know your business and the methods of information handling, data entry, processing etc. that are most beneficial to your success. Our suite of business software modules has been specifically designed to accommodate your particular needs and requirements.

Our Software

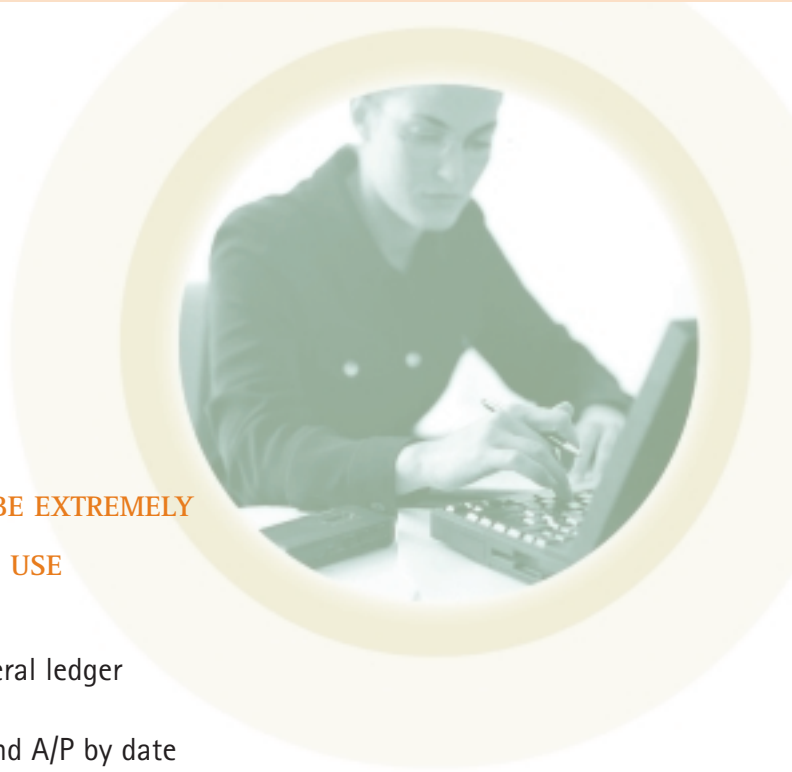
Written in DELPHI to run under the ORACLE RDBMS, the SyAcc Business Solutions software is representative of what the new object-oriented programming has to offer. DELPHI delivers the high-level functionality and low-level control required to build and maintain complex applications. DELPHI provides an environment in which our developers use substantially fewer lines of code in preparing customized application segments thereby offering a cost effective scenario to our clients.

Our Guarantee

The software in its entirety has been developed and written by our own developers at our development offices in Mississauga, Ontario. Thus you are guaranteed customization that is both effective and seamlessly integrated into the standard product, not 'patch work code' that seems to be offered extensively within the industry and is the cause of poor performance and maintenance nightmares.

Our Expertise

Our staff of developers has field experience in manufacturing, accounting and distribution allowing a useful perspective in developing your customizations. This dedicated team of program analysts designs, tests and installs all customizations. The customization is performed in a timely and expedient fashion and planned in conjunction with your needs and time frame. It is always tested prior to being transferred over to the live system.



OUR ACCOUNTING SOLUTION IS DESIGNED TO BE EXTREMELY FLEXIBLE WHILE STILL MAINTAINING EASE OF USE

- Full integration from the sub ledgers to the general ledger
- Multi-Currency processing includes:
 - Unlimited currencies and rates for A/R and A/P by date
 - Ability to print reports in multiple currencies
 - Enter transactions in any currency
 - Comprehensive currency re-valuation to restate financials
- 3 level tax processing and report capabilities
- Flexible payment processing and/or scheduled payments with unlimited entries
- Contra processing across A/R and A/P
- Powerful cash receipts and cash disbursements processing that allow cheques to be applied across customers and suppliers, memo's created on the fly and cross currency applications.
- Flexible G/L account structure with multi cost center capability
- Powerful budgeting features with multiple revisions per period per year
- Ability to drill down to the complete journal entry and the supporting transactions
- Repeating and reversing journal
- No period or year end processing and the ability to open/close periods at will subject to security
- User definable structure for assigning G/L accounts across customer, suppliers, parts, and classifications
- Financial reporting capabilities include:
 - Unlimited row and column design with the ability to match any row layout with any column layout
 - Consolidation across companies and divisions
 - User defined cover pages, page headers, page footers and graphic logos
- Bank reconciliation



SYACC SYSTEMS IS A TOTAL SOLUTIONS BASED ORGANIZATION. WE SUPPLY THE FINEST IN BUSINESS SOFTWARE AS WELL AS CONSULTATIVE SERVICES AND HARDWARE PLATFORMS TO INSURE EFFECTIVE AND EFFICIENT RESULTS.

Your Hardware Needs

Whether you require a small or large-scale hardware configuration, our technical services will guarantee top of the line hardware, installed and configured as per your requirements. Whether you require client server platforms, LAN's, WAN's, internet connectivity, frame relay or TCP/IP networks, you will be offered an extensive selection of machines and peripherals, at competitive prices.

Your Installation Requirements

During the planning stages our technicians will evaluate your site for the most desirable hardware configuration. We will completely install the processors and peripherals, run the complete cabling including B/X punch-downs; set-up automated back-up systems, fault tolerance, power recovery etc.

Your Technical Support

SyAcc Systems is truly your one-stop shopping connection. We have both hardware and software experts available to answer your calls. You will get the answer to your problem regardless of whether it's the hardware, software or a combination of both. **WE GUARANTEE IT!**

Your Project Manager

We treat each sale as a project. Once a contract is signed, a project leader is assigned to manage the process from beginning to end, to ensure that the PROJECT is installed smoothly and in a timely manner.

This includes such duties as:

- Outlining an implementation plan with the client to work out a timetable for completion.
- Managing the overall project with regular meetings to make sure the timetable is met.
- Doing a detailed business process analysis in order to marry the business to the software system.
- Determining data conversion requirements and document design (invoices, purchase orders, etc)
- Scheduling and managing the installation of the hardware and training.
- Working out the specifications of any customization required as well as managing the programming changes from inception to installation on the client site.

By utilizing this approach and working hand in hand with the client, we avoid the "horror" stories of poor installations that do not work properly. We have an excellent track record.

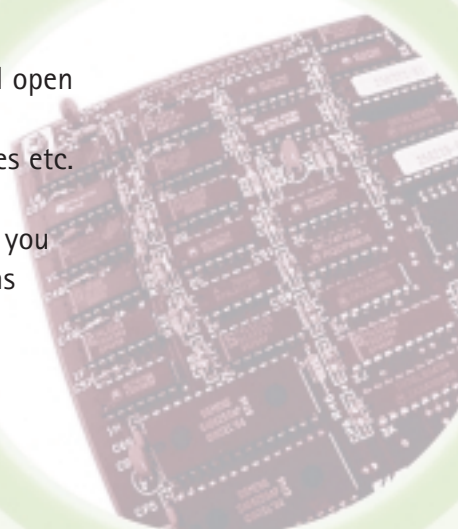
References are available upon request.

OUR MANUFACTURING SOLUTION HAS EVERYTHING
YOU NEED TO CONTROL YOUR PRODUCTION:

- Multi-level bills of material with multiple revisions and/or alternates
- Rules based product configurator
- Configurations can be created during the quotation and/or sales order process
- Configurations can be built through "smart part-numbering"
- Work order processing with allowance for by-products
- Work order logging and shop floor data collection
- Work orders are fully integrated to sales, purchasing, project management, inventory control, labour management and the general ledger
- Travel documents can include work instructions, bar codes, design documents and pictures
- Sub-contract operations handled easily
- Full production scheduling including both finite and infinite
- Both forward and backward scheduling available
- Easily view and modify the schedule through a variety of visual interfaces including bar and gant charts and outlook style calendars with drag and drop
- Perform quick capacity analyses to determine staffing requirements
- "What if" scenarios
- Just in time material requirements processing
- Required material can be tied to any operation of a work order for true just in time
- Determine at a glance what material needs to be purchased to complete a job
- View instantly the status of a job at any time
- Compare actual costs with estimates
- WIP is available in real-time
- Flexible overhead calculations
- "Phantom bills" can be used for automatic removal of raw materials
- Automatic creation of work orders through various scenarios

AUTOMATE YOUR SERVICING FLEET WITH OUR VERY FLEXIBLE SERVICE MODULE:

- Track all equipment sold by customer location, model etc.
- Find at a glance all service history for a given serial # including billings for a full profit/cost analysis
- Automatic generation of preventative maintenance work orders
- Automatic generation of service contract invoices
- Track multiple machines/problems on a single work order
- Fully integrated with purchasing, billing, project management, inventory, labour management and the general ledger
- Flexible dispatch scheduling with day, week and month views by rep(s) and/or zone(s)
- The schedule can be easily adjusted through drag and drop
- User definable states with colour coding for easy visual recognition
- Calculation of travel times
- Integration with MapPoint to allow display/printing of routes
- Service reps can be on-line with the head office through our remote tablet PC interface
- Reps can view their schedule, display/update/print work orders, check inventory etc.
- Customer signatures can be captured on site
- The dispatcher has real-time access to the actual status of all open work orders
- Flexible costing/billing from actual times, piece rates, flat rates etc.
- View capacities and loads quickly and easily
- Very flexible and highly customizable service templates allow you to customize the input parameters to your exact specifications
- Customizable warranty card templates
- Problem and resolution codes user configurable by model





FOR MORE INFORMATION ON OUR PRODUCTS AND SERVICES, OR FOR A
PRINTED COPY OF THIS INFORMATION, PLEASE CONTACT US AT:

SYACC SYSTEMS INC.

2600 Skymark Avenue
Building 11, Suite 201
Mississauga, Ontario
L4W 5B2

T 905.602.0494
F 905.602.1946

E sales@syacc.com
www.syacc.com